



# Greg Rutherford

## IT Specialist, Medio

**Education:** BS Computer Science    Age: 39

**Home Life:** Married, two girls,  
Loves Sci Fi  
Attends conventions as "Darth Vader"

## Secondary - Medium Company IT

*"If you have built castles in the air, your work need not be lost; that is where they should be. Now put the foundations under them."*

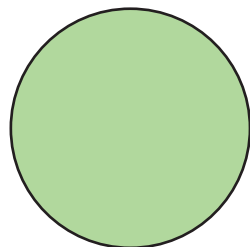
### Work Environment

#### Company Profile

Company size . . . . . 25,000  
Team locations . . . . . Primary (Chicago: 15 + 5 Consultants)  
Secondary (Berlin: 5)  
Team size . . . . . 3  
VPN . . . . . Yes  
Corporate goals . . . . . Reduce downtime  
Respond to corporate IT needs quickly and efficiently

#### Work Location

100% T1+



#### Primary Office

Cubicle  
New desktop  
2 Gb free space

### Work Life

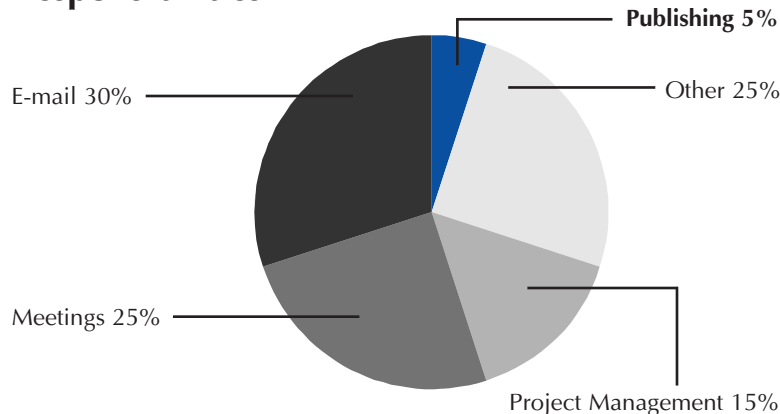
#### Goals

- Internal recognition
- Meet or exceed corporate IT needs
- Reduce downtime

#### Current Project

Assist client in a corporate-wide PeopleSoft implementation of 6 new modules to roll out to 8000 employees worldwide in 3 countries. Assist installation of new servers to support PeopleSoft rollout.

#### Responsibilities



### OnDemand

Current Version . . . . . Dunes  
Installation . . . . . Multi-user  
Delivery Method . . . . . URL-launched Topic via browser-based player, HEMI  
Years Experience . . . . . 1  
Competency . . . . . Experienced (Deployment)  
Requested Heuristics . . . . . Ease of Use  
Powerful Functionality  
Ability to Undo

### Software Competency

