



Jane Usher

Training Specialist, Micrology

Secondary - Small Company
Content Author & Publisher

Education: 4yr degree **Age:** 30
Home Life: Married
Avid bird watcher
Recently drove off the road while spotting a falcon

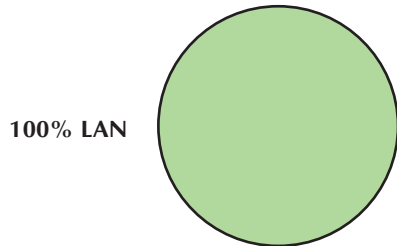
“If people learned software as easily as birds learned to fly, my job would be easy”

Work Environment

Company Profile

Company size 2,000
Team locations Minneapolis
Team size 5
VPN No
Corporate goals Reduce costs
Increase productivity

Work Location



Primary Office

Office
2 yr. old Desktop
1.5 GB free space

Work Life

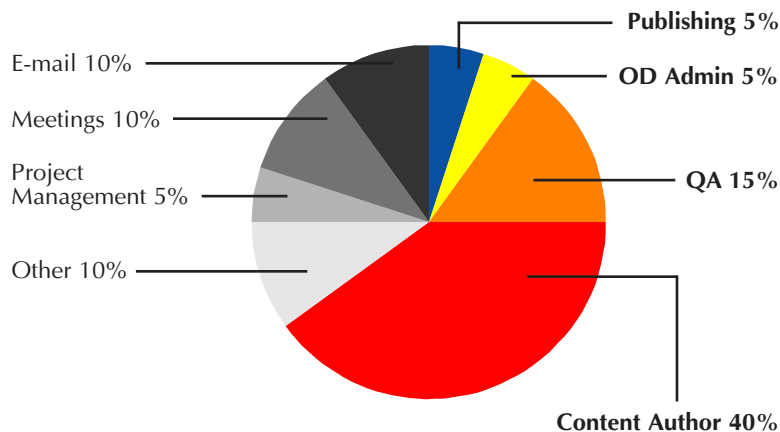
Goals

- Support all aspects of OnDemand content development
- Meet deliverable due dates
- Create high quality simulations
- Help prove ROI of Training Department

Current Project

Maintaining Standard content for 300 employees; roll out of new internal application content to 150 employees

Responsibilities



OnDemand

Current Version Dunes
Installation Singles with merge
Delivery Method Thick Player, ODweb
Years Experience 3
Competency Expert
Requested Heuristics Easy to learn
Ability to undo
Reliability

Software Competency

